Course Evaluations

Crane Tech draws on years of experience and the skill of paying attention to what’s important to our customers. In order to ensure that our training and instructors are doing the job we intended we keep track through course evaluations. We have put together a scan card that consists of a variety of questions. We ask the students questions that range from whether or not the program started on time to if they thought the instructor was concerned that they were learning the material. Each student fills out a course evaluation card which allows us to track the performance of the programs. The scanned survey format gives us the ability to compare performance for any one client or all clients and allows us to track the performance of each instructor. With the information provided by our students we can identify potential gaps in specific areas of training by looking at a specific course type delivered. With over 13,500 respondents we are able to pinpoint specific aspects where we do well and where we need improvement.

Better training, reliable results.
A continual improvement process.